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一 分 况

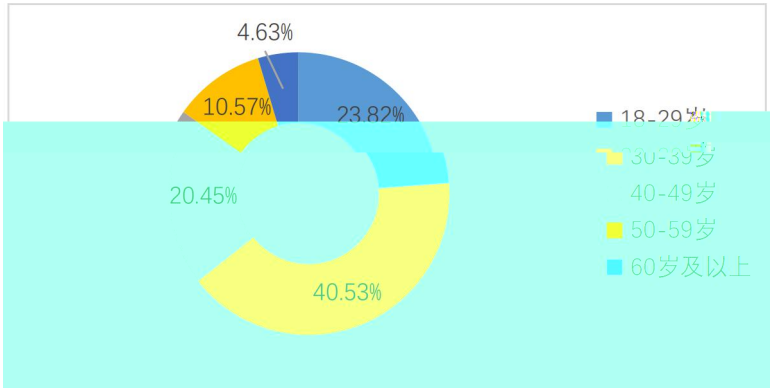
二 分 况

三 分

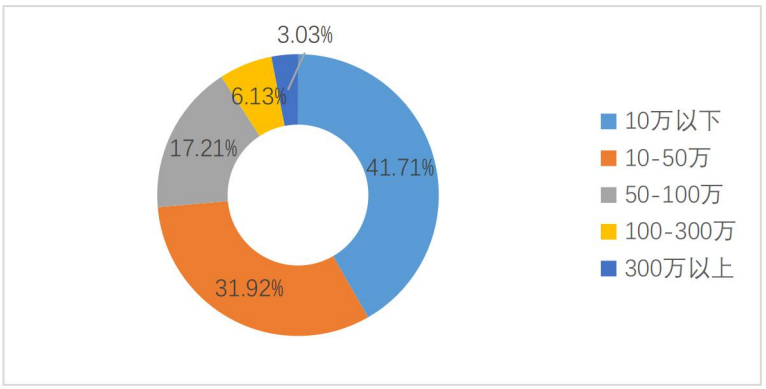
分　　况

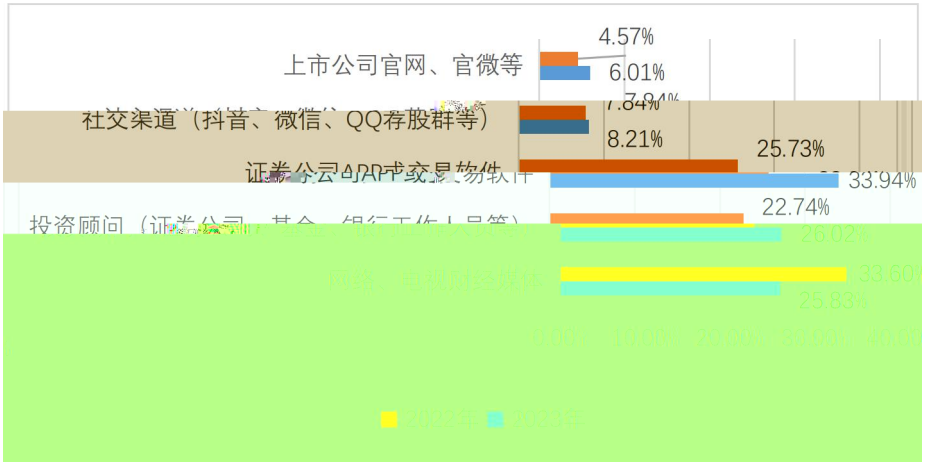
五　分　　作

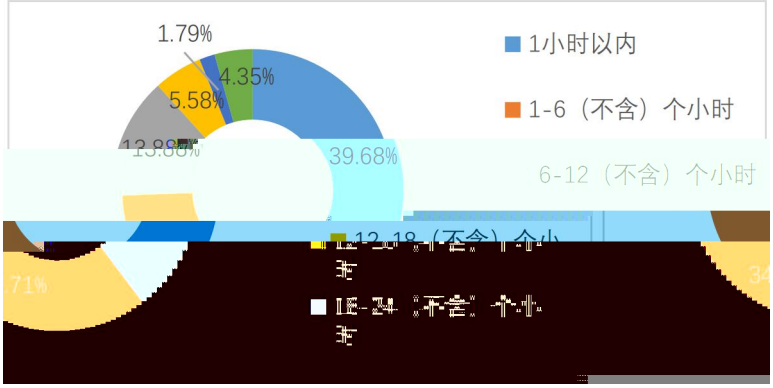
一　分　　況

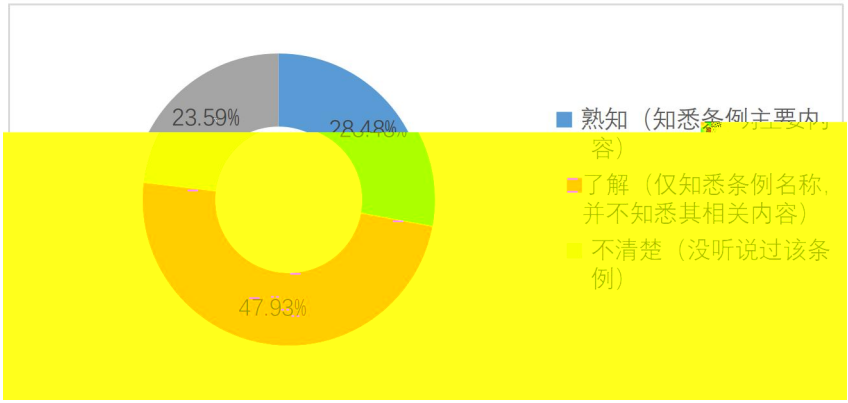

4.63%
10.57%
23.82%
20.45%
40.53%
18-29岁
30-39岁
40-49岁
50-59岁
60岁及以上

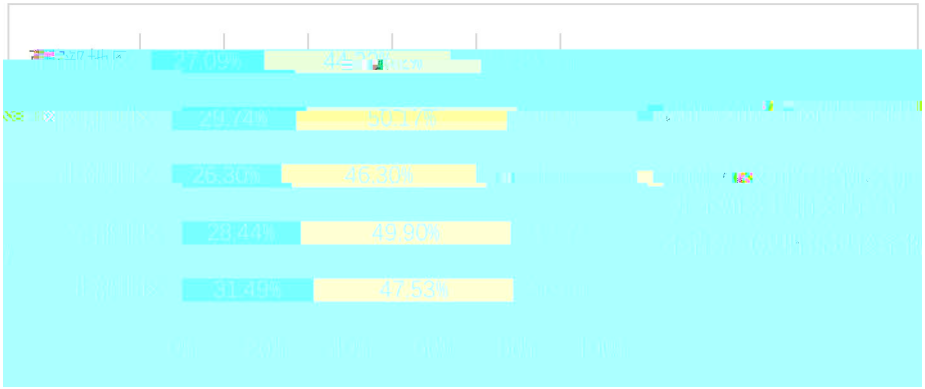
11.91%
9.70%
56.81%

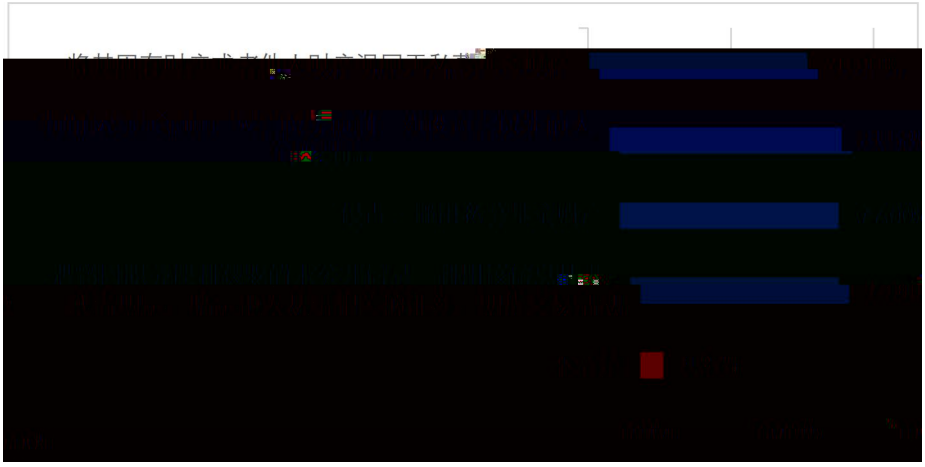

3.03%
6.13%
17.21%
41.71%
31.92%
10万以下
10-50万
50-100万
100-300万
300万以上

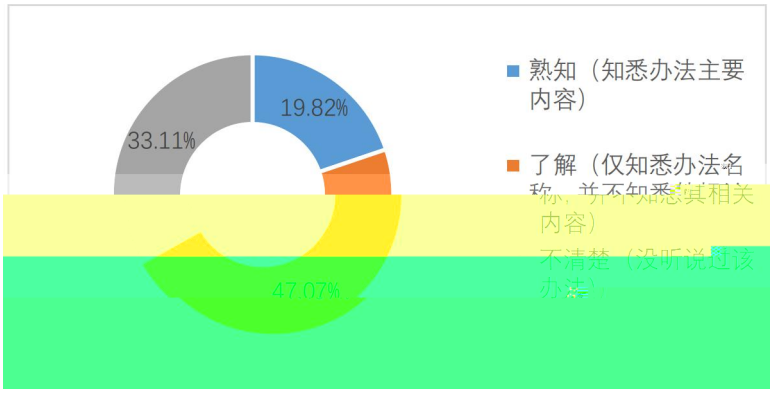

4.57%
上市公司官网、官微等
6.01%
社交渠道（抖音、微信、QQ存股群等）
8.21%
25.73%
33.94%
22.74%
26.02%
33.60%
25.83%
2022年
2023年

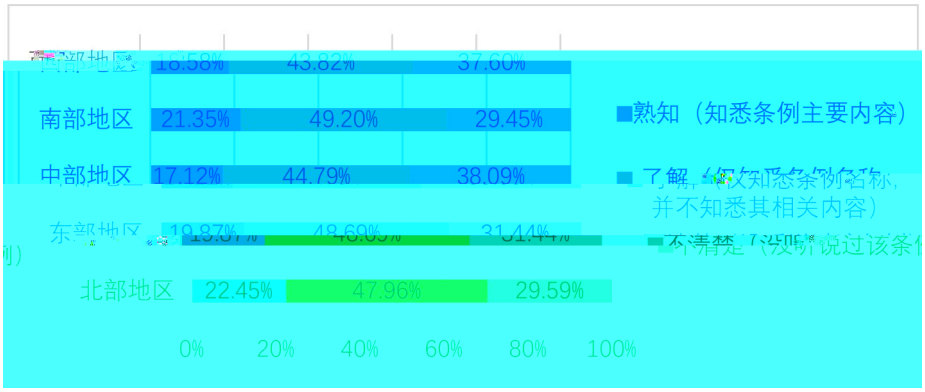

1.79%
4.35%
5.58%
39.68%
1小时以内
1-6（不含）个小时
6-12（不含）个小时

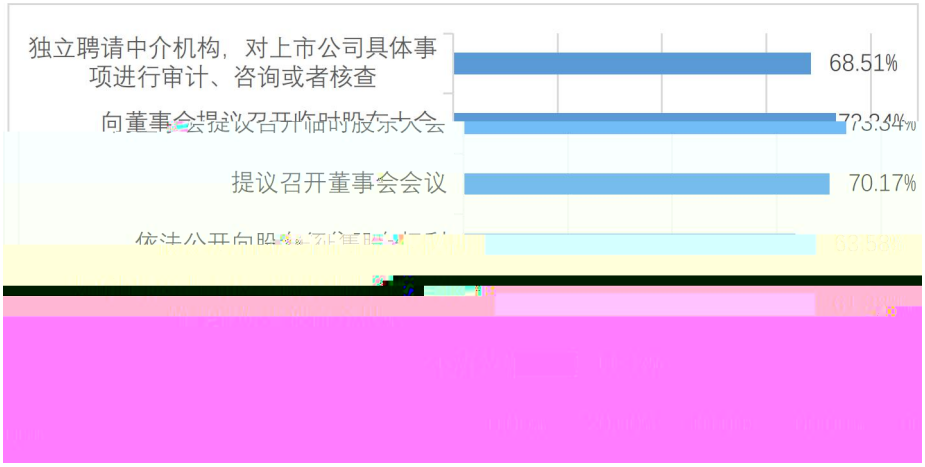

23.59%
28.48%
47.93%
熟知（知悉条例主要内容）
了解（仅知悉条例名称，并不知悉其相关内容）
不清楚（没听说过该条例）

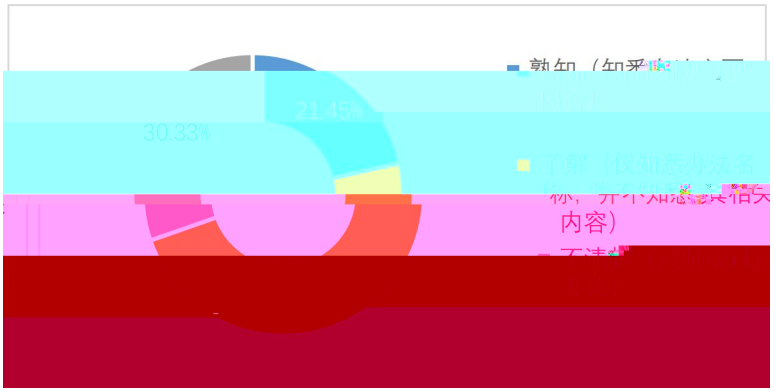


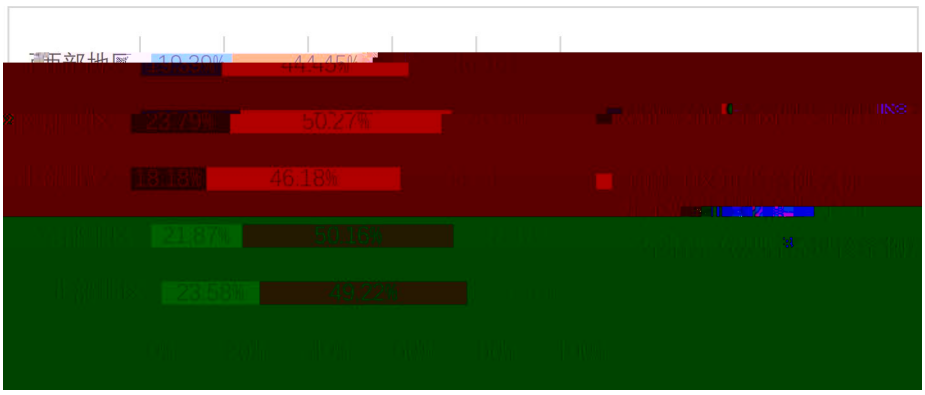


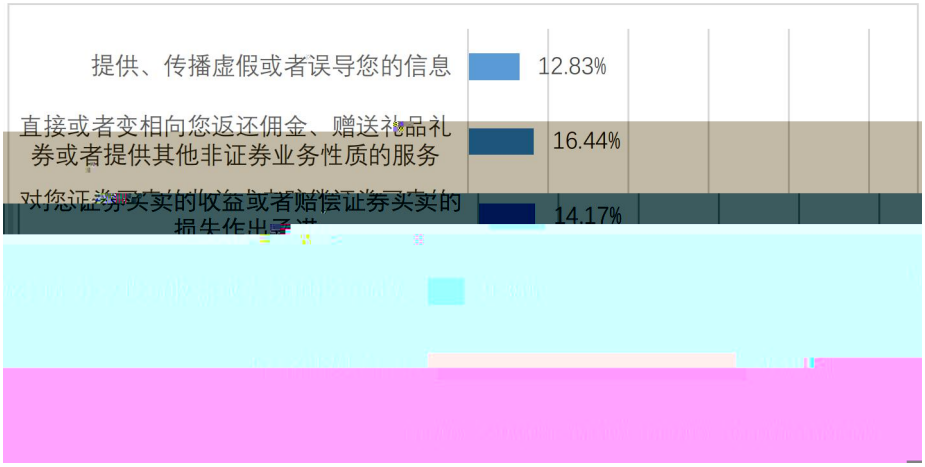

19.82%
33.11%
47.07%
熟知（知悉办法主要内容）
了解（仅知悉办法名称，并不知悉其相关内容）
不清楚（没听说过该办法）


南部地区 21.35% 49.20% 29.45%
中部地区 17.12% 44.79% 38.09%
北部地区 22.45% 47.96% 29.59%
0% 20% 40% 60% 80% 100%
熟知（知悉条例主要内容）
并不知悉其相关内容）

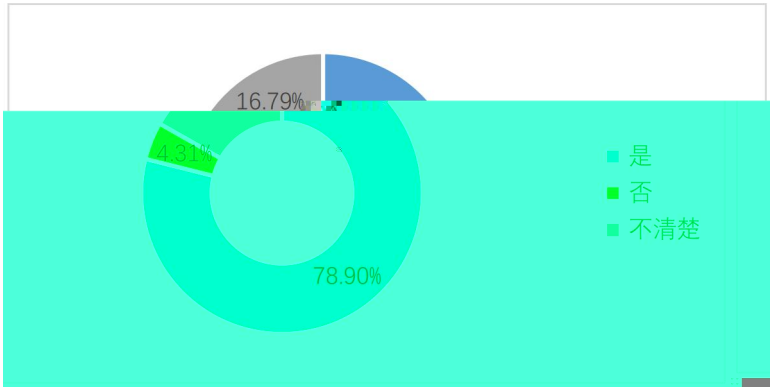

独立聘请中介机构，对上市公司具体事项进行审计、咨询或者核查
68.51%
提议召开董事会会议
70.17%

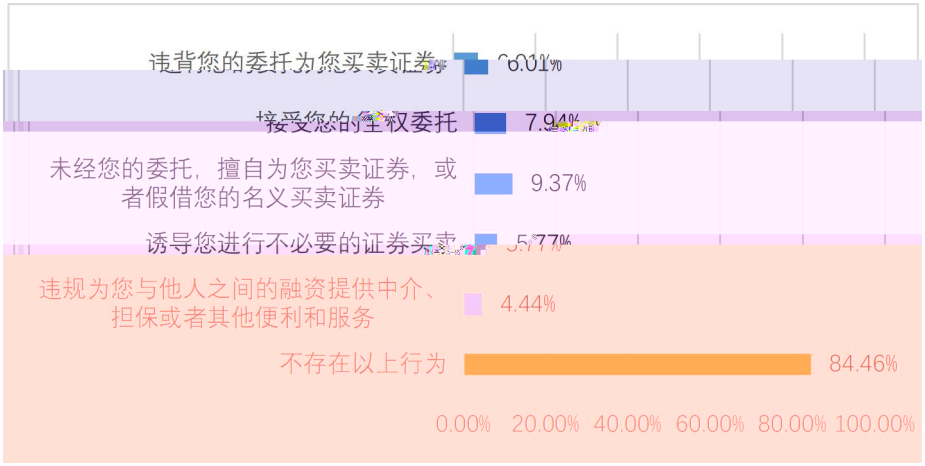

21.45%
30.33%
内容）

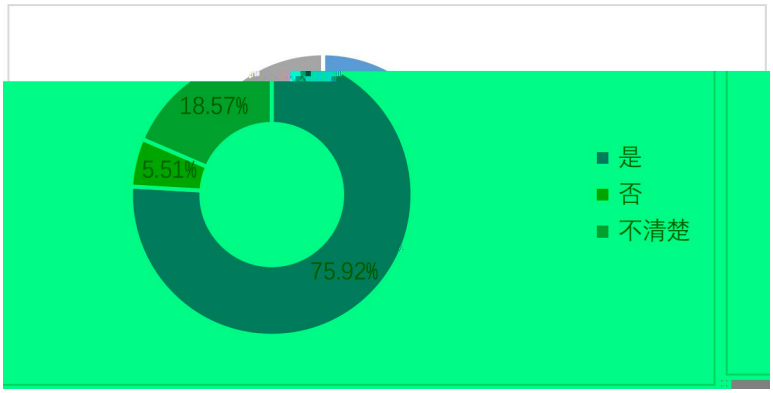

10.20%
44.45%
22.74%
50.27%
46.18%
21.87%
23.58%
49.22%

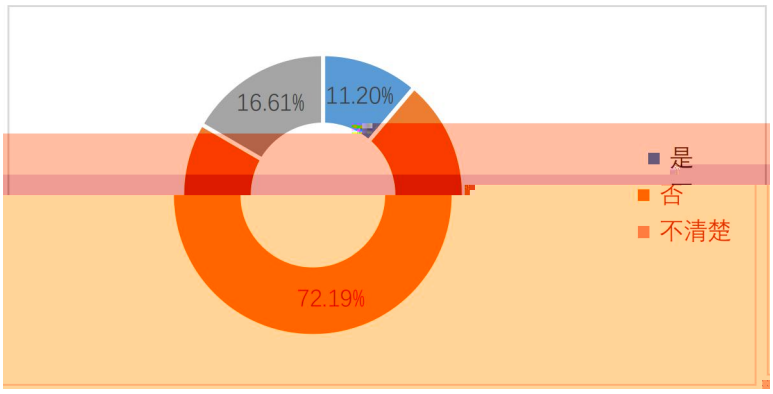

提供、传播虚假或者误导您的信息
12.83%
直接或者变相向您返还佣金、赠送礼品礼券或者提供其他非证券业务性质的服务
16.44%
对您证券买卖的收益或者赔偿证券买卖的损失作出承诺
14.17%

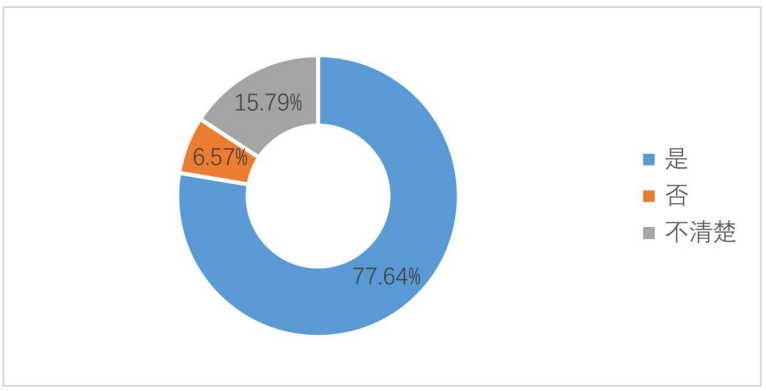
二　分　　況

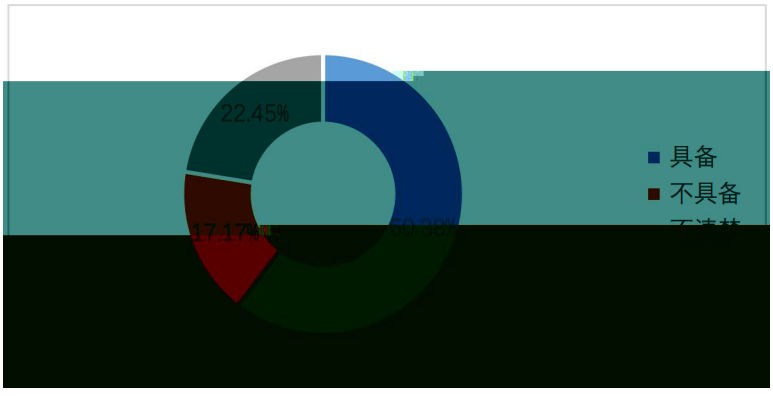

16.79%
4.31%
78.90%
是
否
不清楚

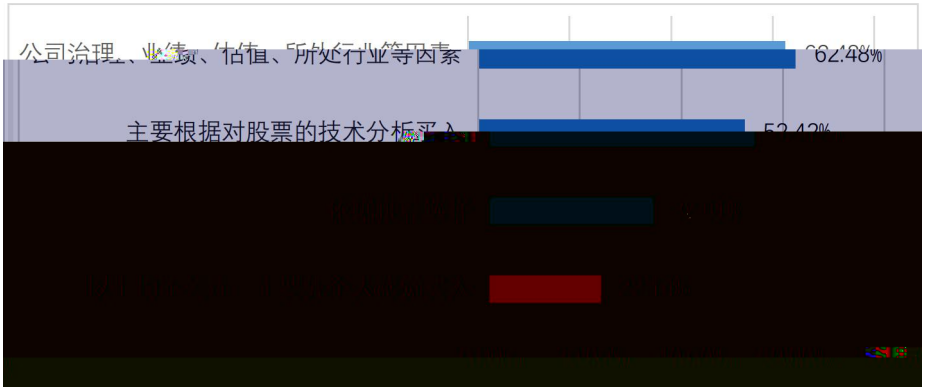

违背您的委托为您买卖证券
6.01%
接受您的全权委托
7.94%
未经您的委托，擅自为您买卖证券，或者假借您的名义买卖证券
9.37%
诱导您进行不必要的证券买卖
5.77%
违规为您与他人之间的融资提供中介、担保或者其他便利和服务
4.44%
不存在以上行为
84.46%
0.00%
20.00%
40.00%
60.00%
80.00%
100.00%

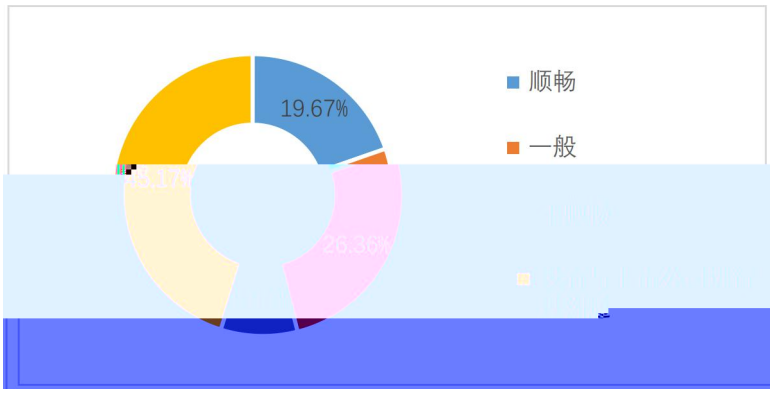

18.57%
5.51%
75.92%
是
否
不清楚

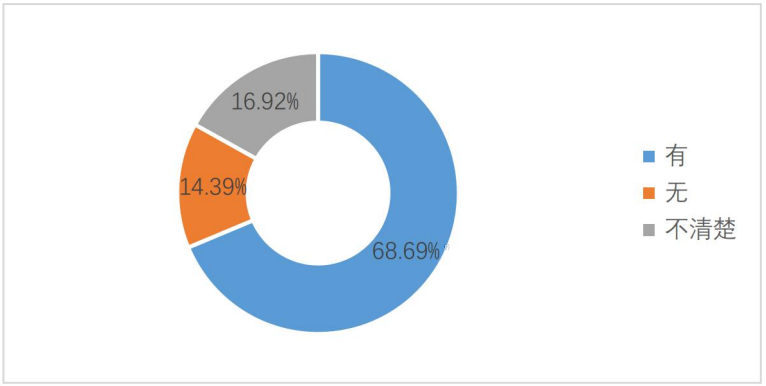

16.61%
11.20%
72.19%
是
否
不清楚

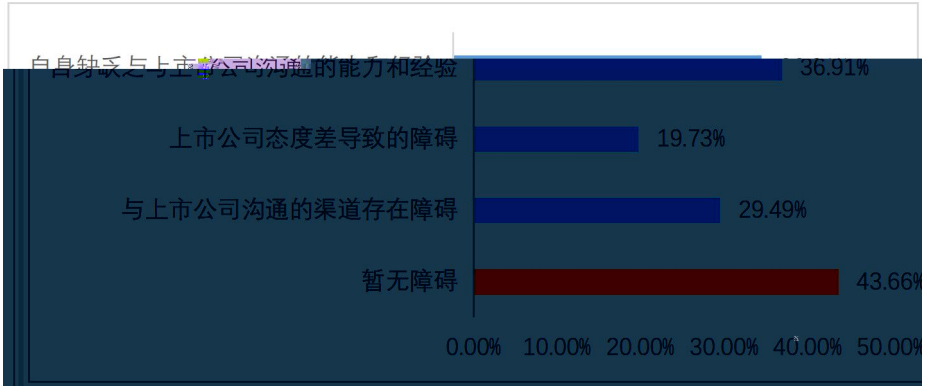

15.79%
6.57%
77.64%
是
否
不清楚

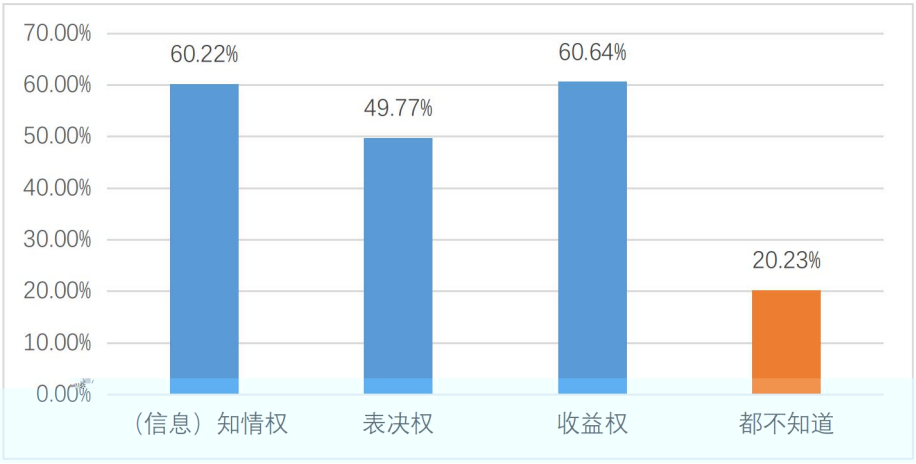

22.45%
具备
不具备

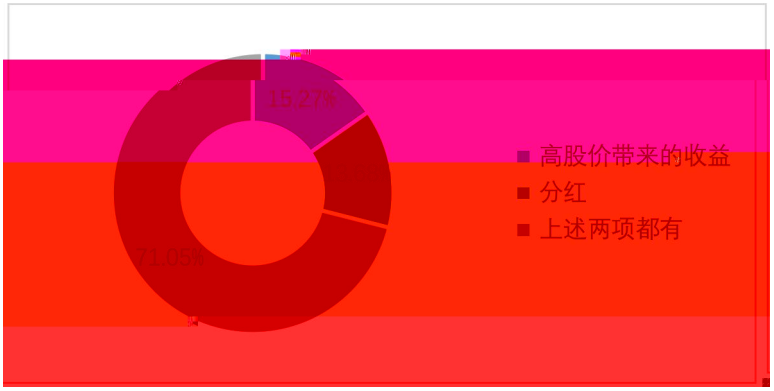

62.48%
52.42%

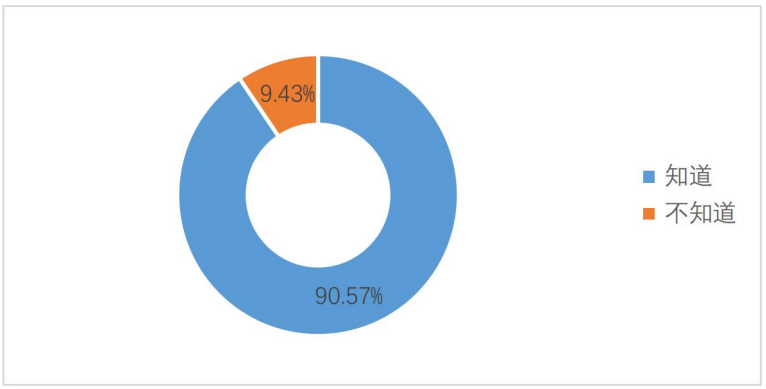

19.67%
顺畅
一般

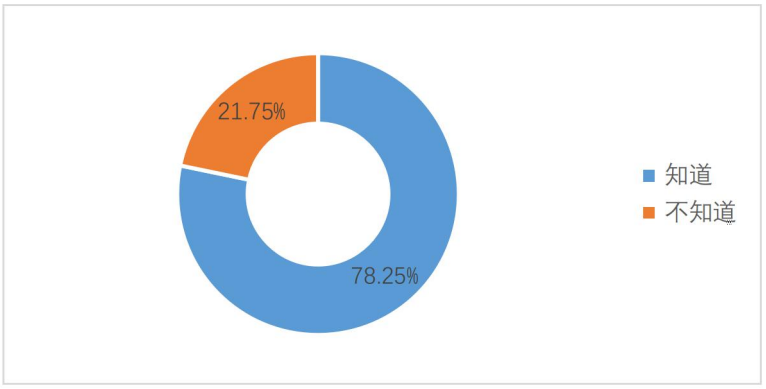

16.92%
14.39%
68.69%
有
无
不清楚

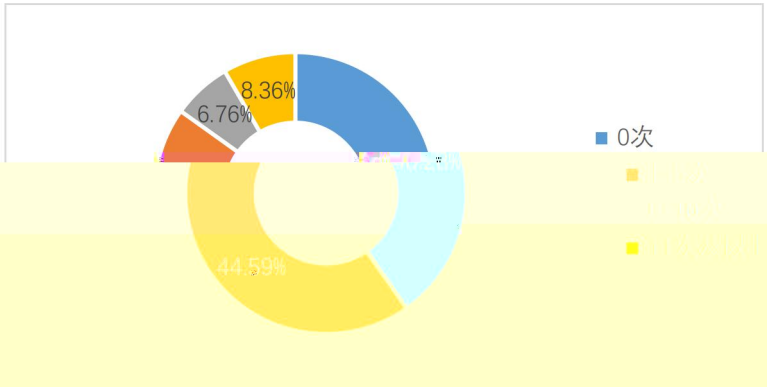

自身缺乏与上市公司沟通的能力和经验
36.91%
上市公司态度差导致的障碍
19.73%
与上市公司沟通的渠道存在障碍
29.49%
暂无障碍
43.66%
0.00%
10.00%
20.00%
30.00%
40.00%
50.00%

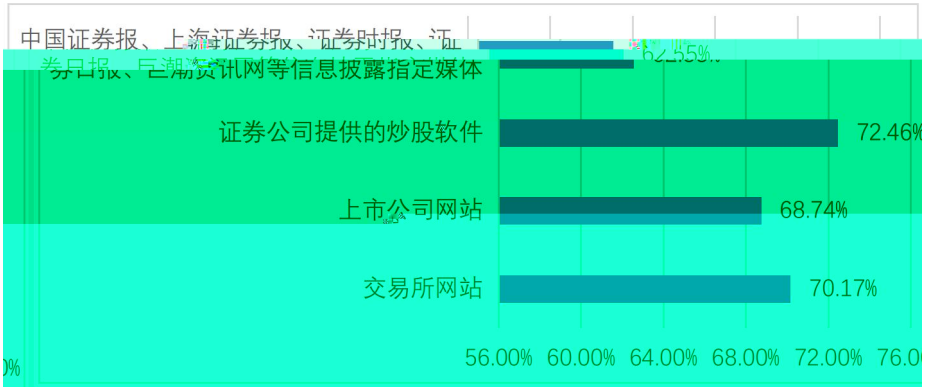

70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
60.22%
49.77%
60.64%
20.23%
（信息）知情权
表决权
收益权
都不知道

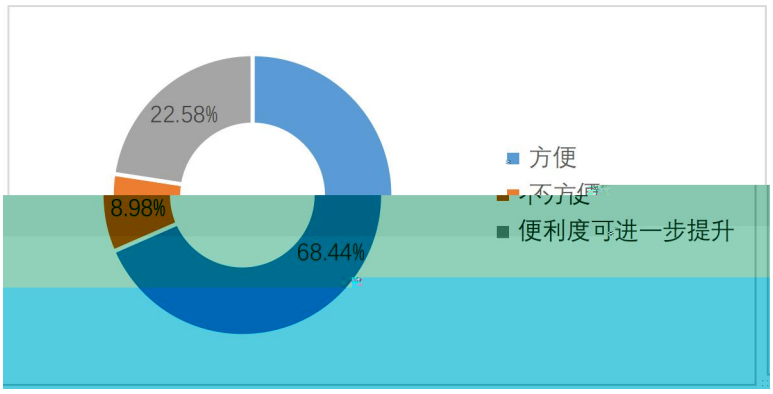

15.27%
71.05%
高股价带来的收益
分红
上述两项都有

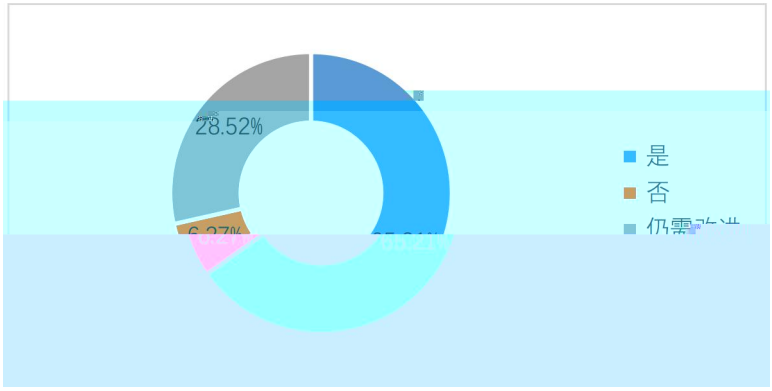

9.43%
90.57%
知道
不知道

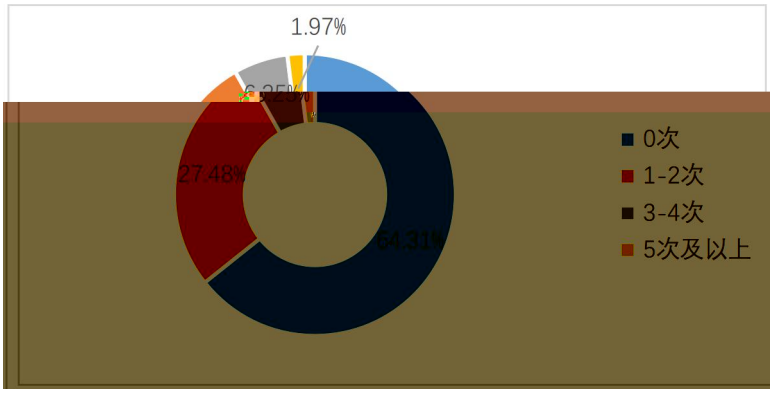

21.75%
78.25%
知道
不知道

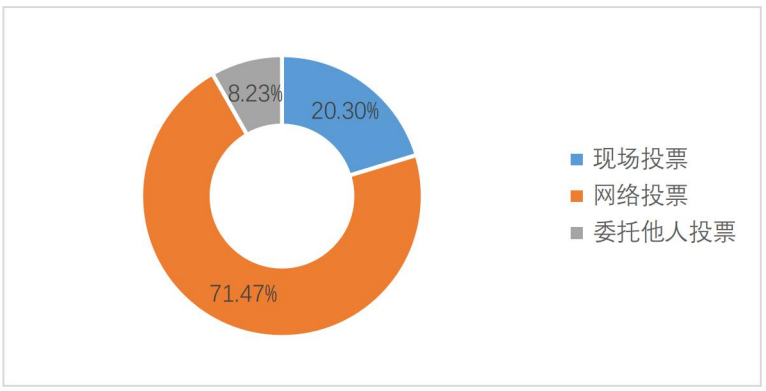

8.36%
6.76%
44.59%
0次

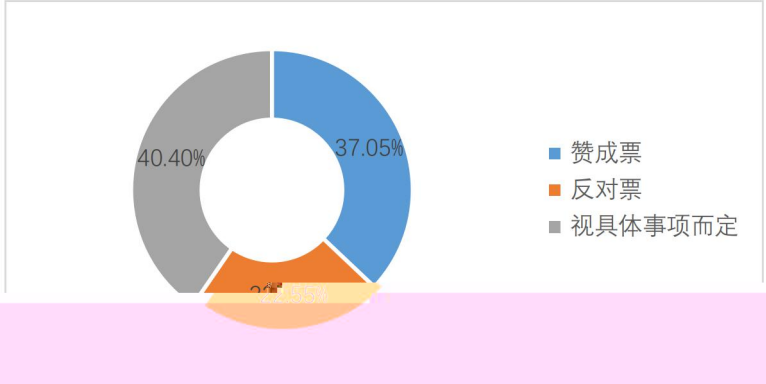

中国证券报、上海证券报、证券时报、证券日报、巨潮资讯网等信息披露指定媒体
证券公司提供的炒股软件
72.46%
上市公司网站
68.74%
交易所网站
70.17%
56.00%
60.00%
64.00%
68.00%
72.00%

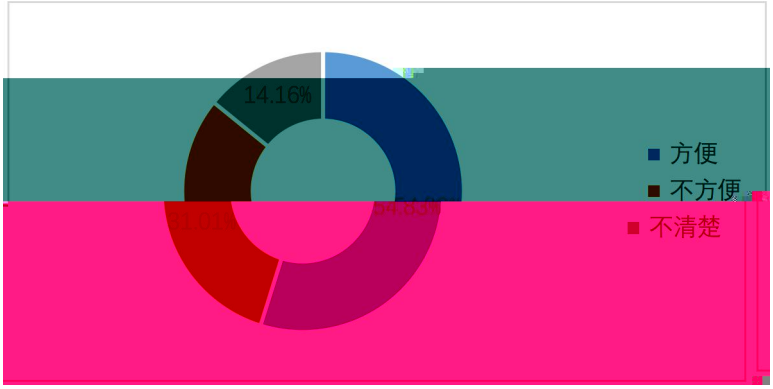

22.58%
8.98%
68.44%
方便
不方便
便利度可进一步提升

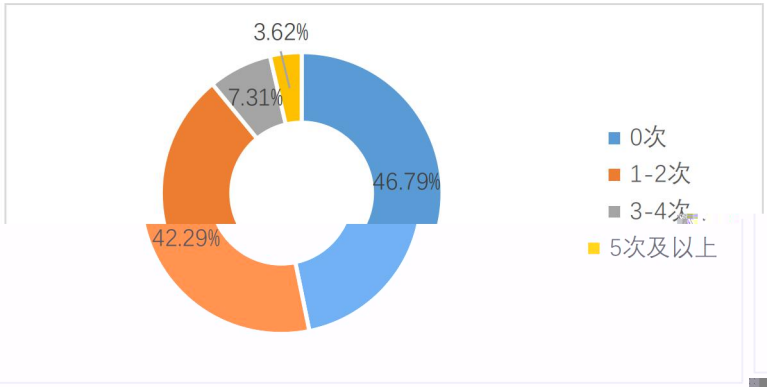

28.52%
是
否

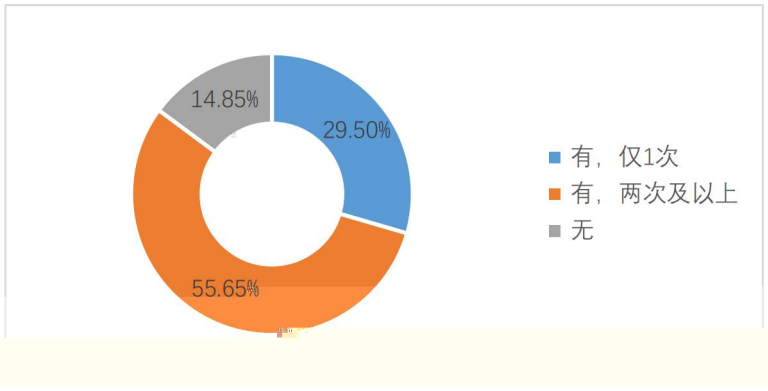

1.97%
27.48%
64.31%
0次
1-2次
3-4次
5次及以上

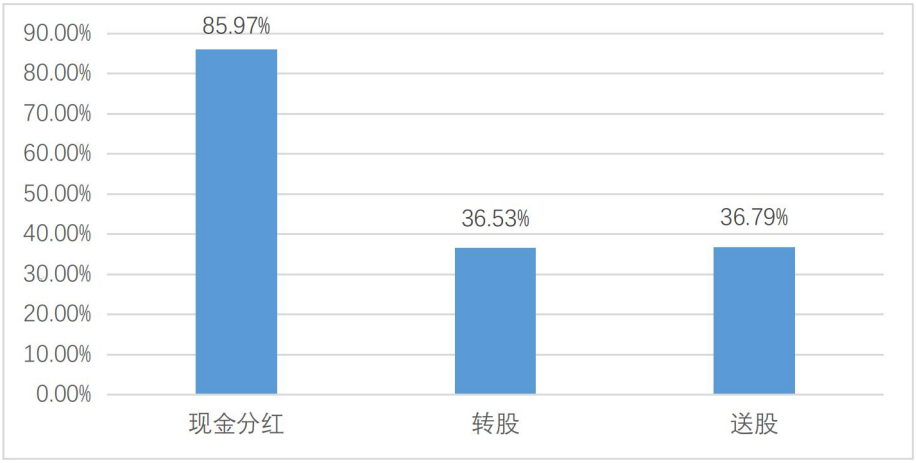

8.23%
20.30%
71.47%
现场投票
网络投票
委托他人投票

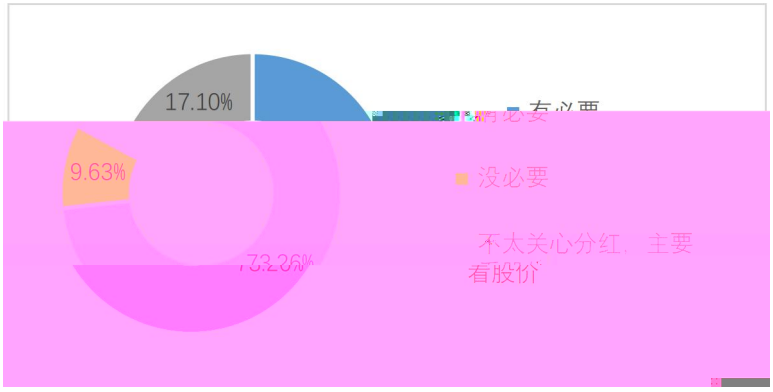

37.05%
40.40%
赞成票
反对票
视具体事项而定

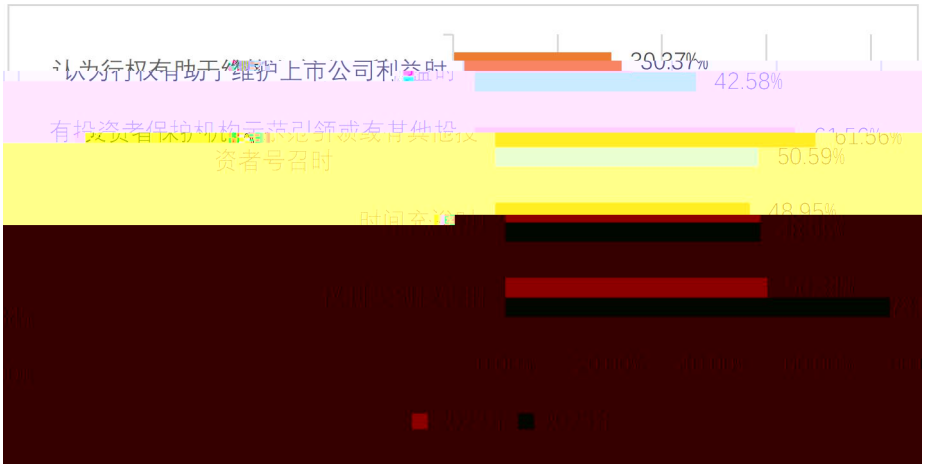

14.16%
方便
不方便
不清楚

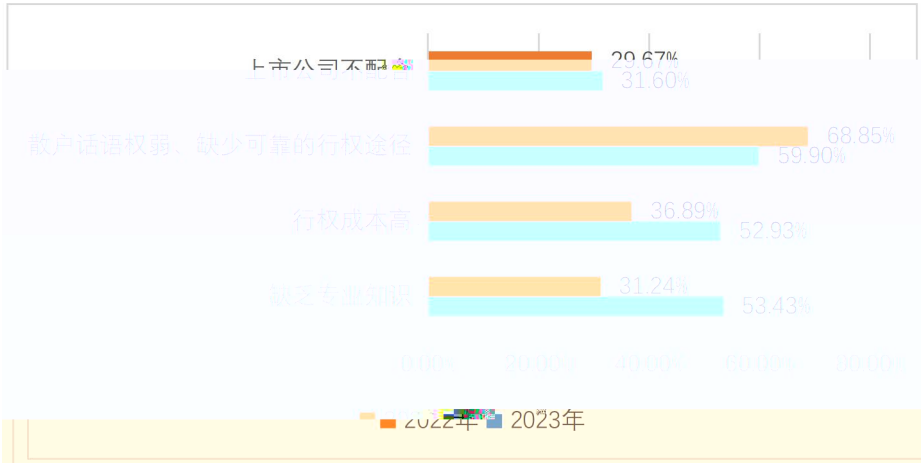

3.62%
7.31%
46.79%
42.29%
0次
1-2次
3-4次
5次及以上

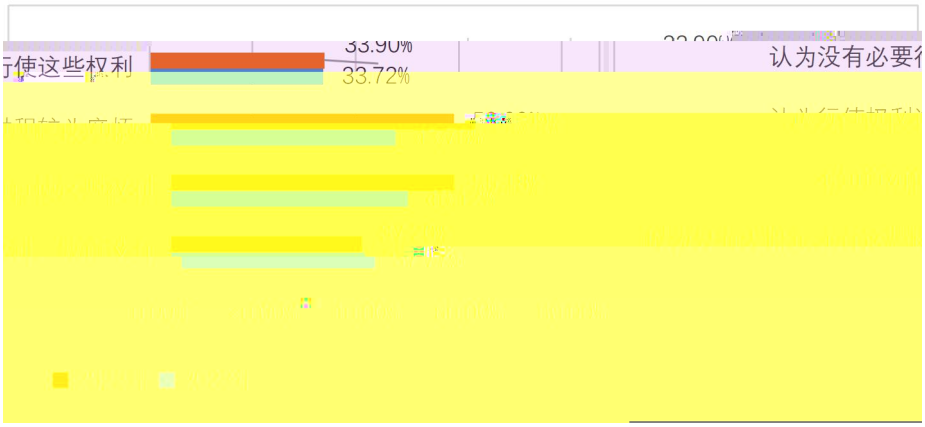

14.85%
29.50%
55.65%
有，仅1次
有，两次及以上
无

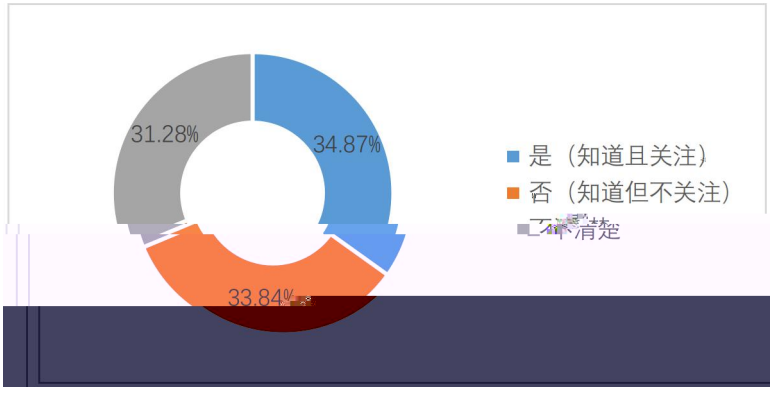

90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
85.97%
36.53%
36.79%
现金分红
转股
送股

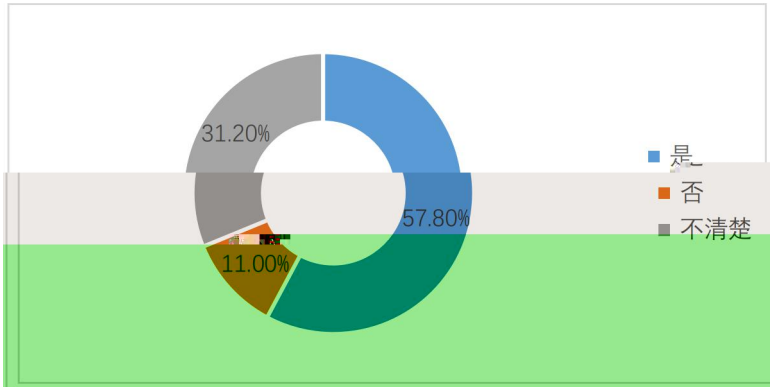

17.10%
9.63%
73.26%
没必要
不大关心分红，主要看股价

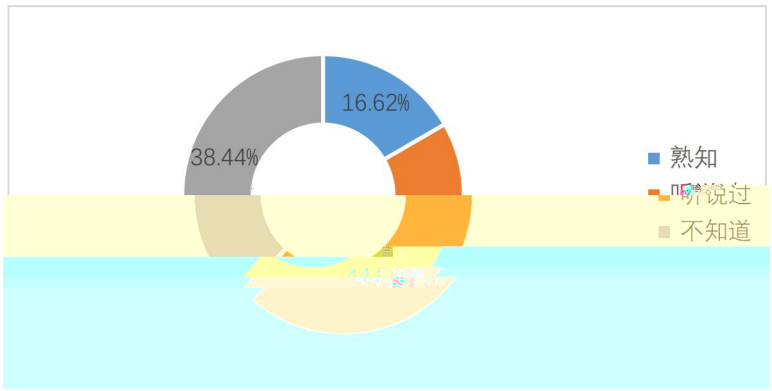

39.23%
42.58%
50.59%
48.95%

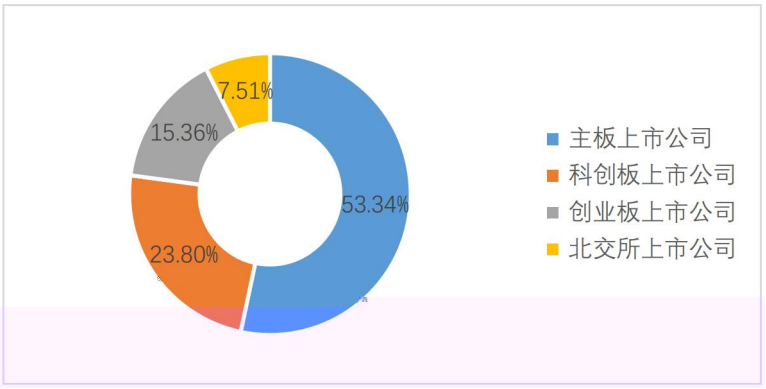

29.67%
31.60%
68.85%
59.90%
36.89%
52.93%
31.24%
53.43%
2022年
2023年

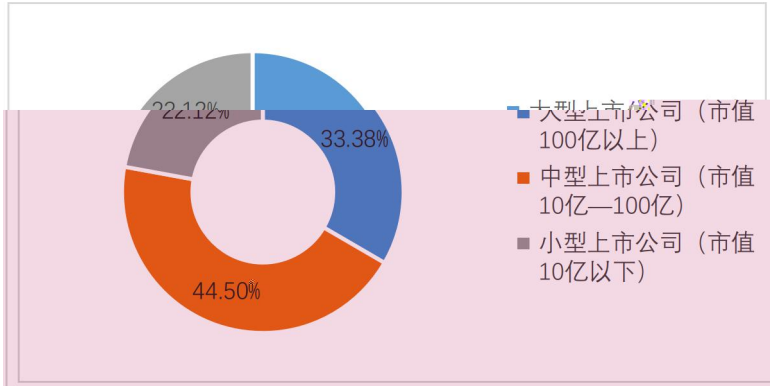

33.90%
33.72%
认为没有必要

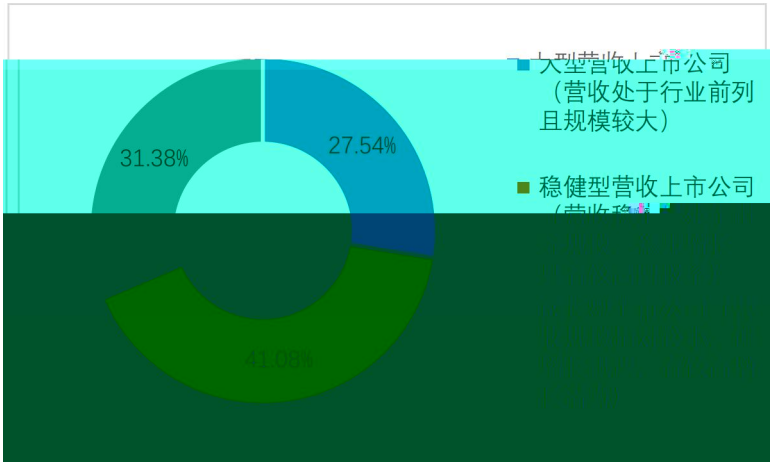

31.28%
34.87%
33.84%
是（知道且关注）
否（知道但不关注）

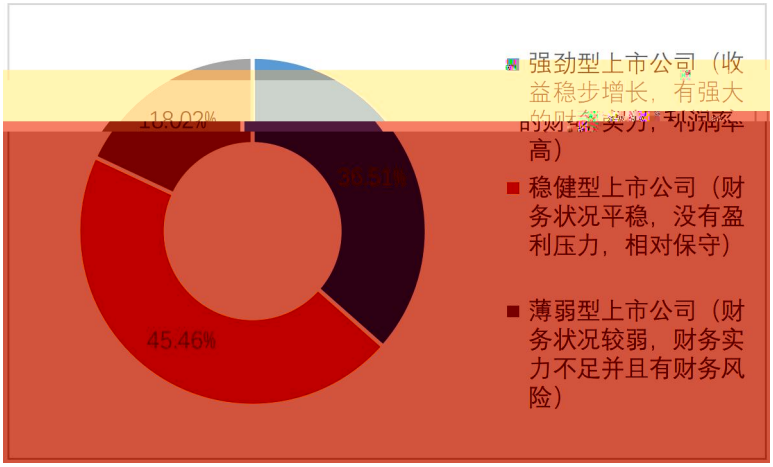

31.20%
57.80%
11.00%
是
否
不清楚

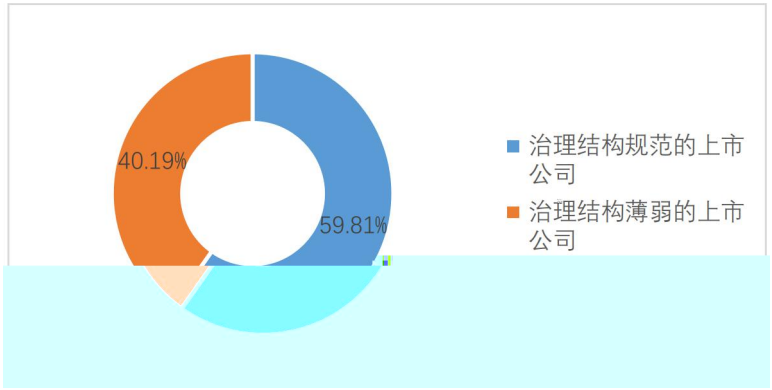

16.62%
38.44%
熟知
听说过
不知道

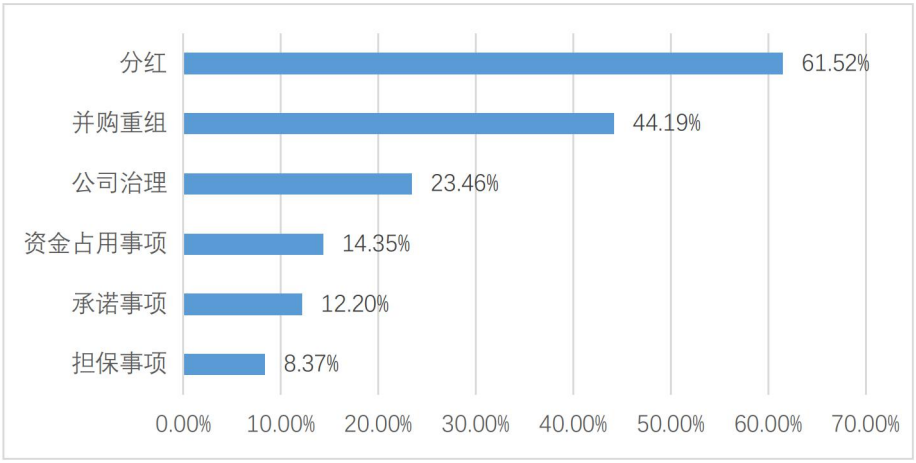

7.51%
15.36%
53.34%
23.80%
主板上市公司
科创板上市公司
创业板上市公司
北交所上市公司

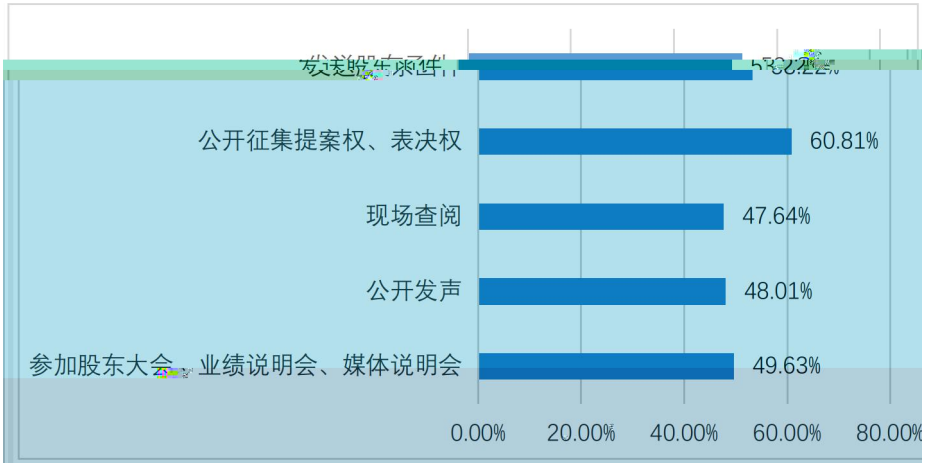

22.12%
33.38%
44.50%
大型上市公司（市值100亿以上）
中型上市公司（市值10亿—100亿）
小型上市公司（市值10亿以下）


31.38%
27.54%
41.08%
大型营收上市公司（营收处于行业前列且规模较大）
稳健型营收上市公司

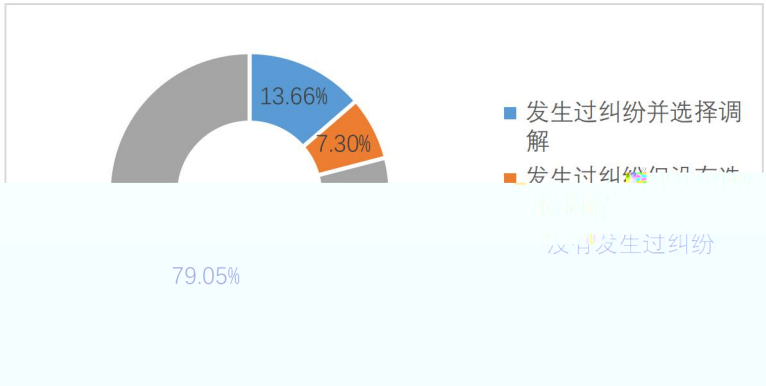

18.02%
36.51%
45.46%
强劲型上市公司（收益稳步增长，有强大的财务实力，利润率高）
稳健型上市公司（财务状况平稳，没有盈利压力，相对保守）
薄弱型上市公司（财务状况较弱，财务实力不足并且有财务风险）

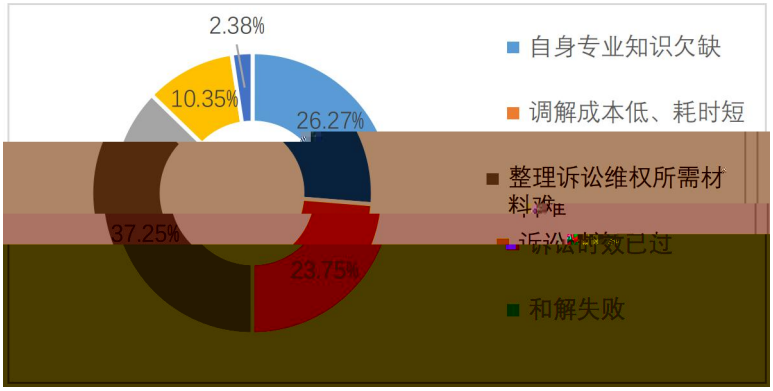

40.19%
59.81%
治理结构规范的上市公司
治理结构薄弱的上市公司

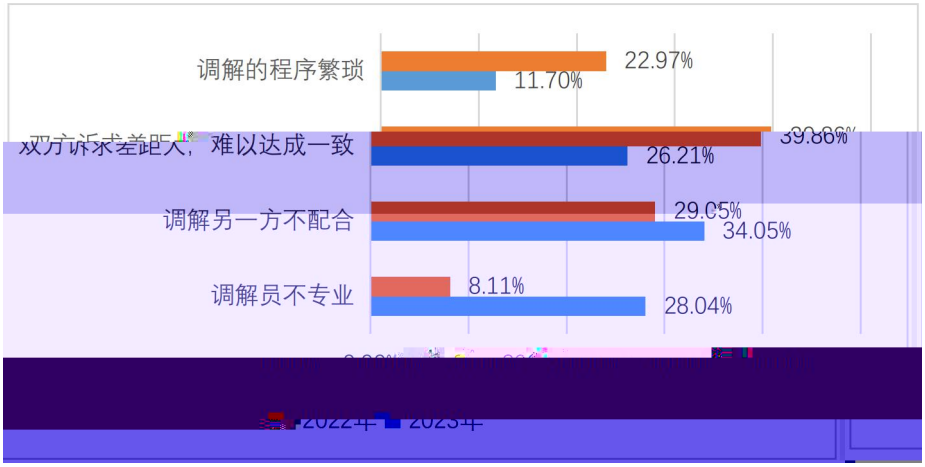

分红
61.52%
并购重组
44.19%
公司治理
23.46%
资金占用事项
14.35%
承诺事项
12.20%
担保事项
8.37%
0.00%
10.00%
20.00%
30.00%
40.00%
50.00%
60.00%
70.00%

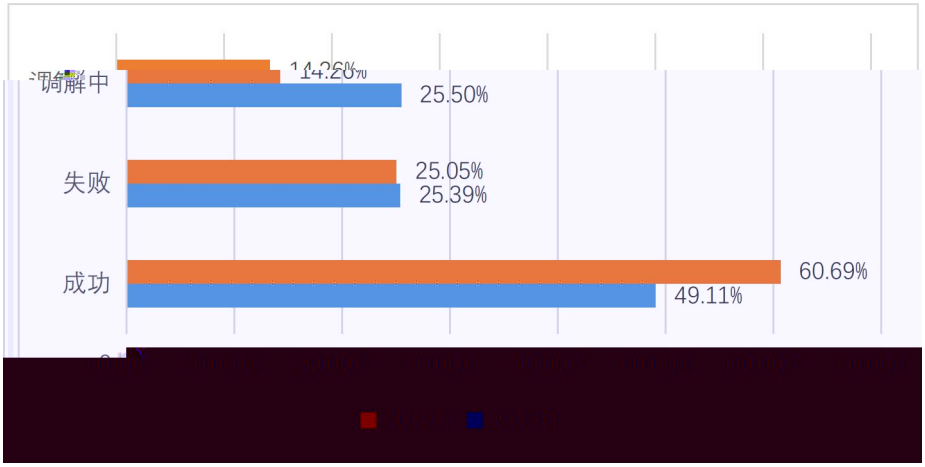

公开征集提案权、表决权
60.81%
现场查阅
47.64%
公开发声
48.01%
参加股东大会、业绩说明会、媒体说明会
49.63%
0.00%
20.00%
40.00%
60.00%
80.00%

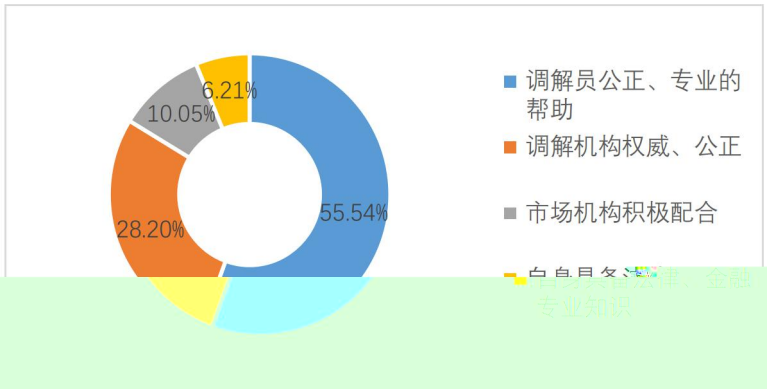
分　　况

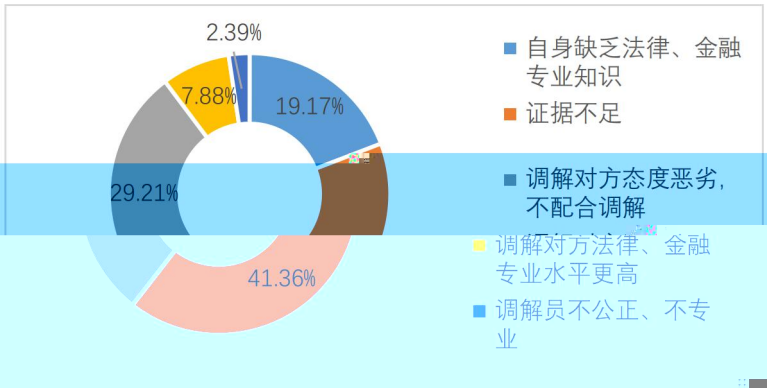


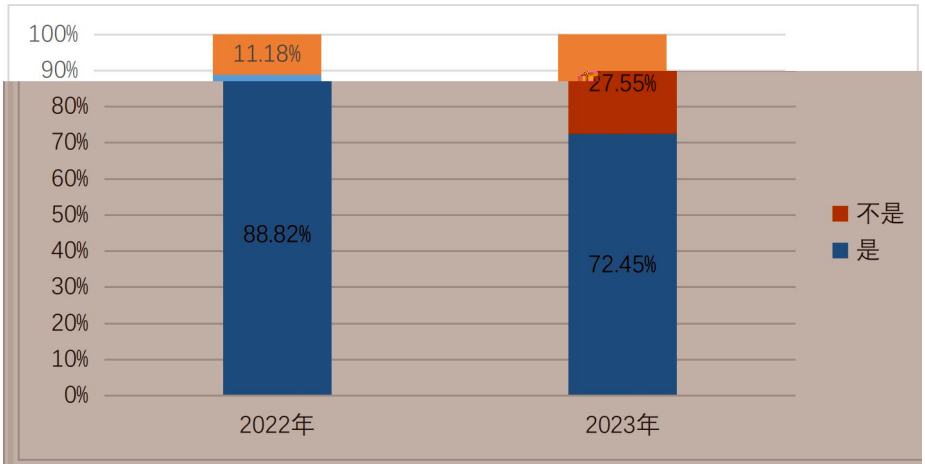

2.38%
10.35%
26.27%
37.25%
23.75%
自身专业知识欠缺
调解成本低、耗时短
整理诉讼维权所需材料难
和解失败

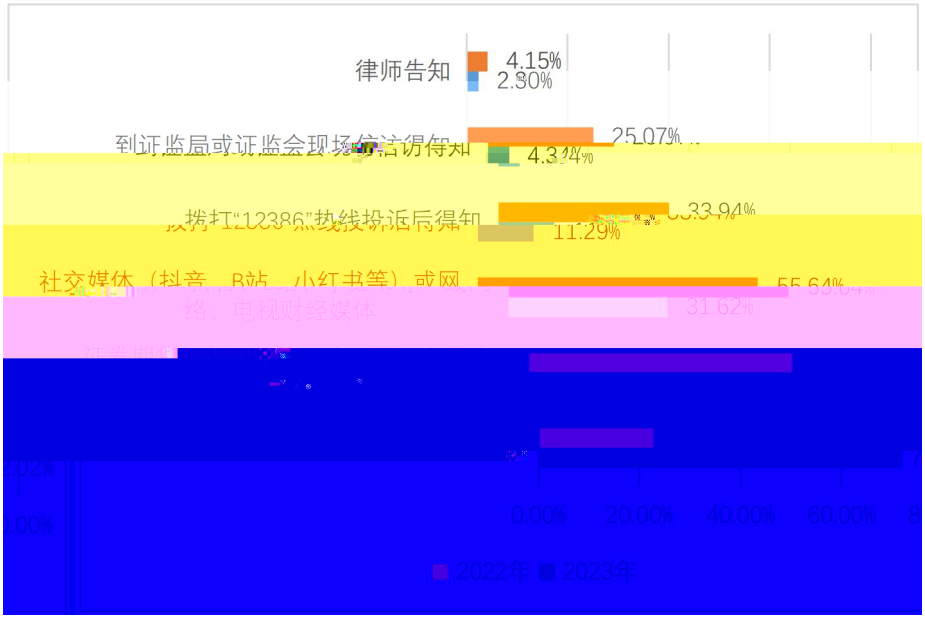

调解的程序繁琐
22.97%
11.70%
双方诉求差距大，难以达成一致
39.86%
26.21%
调解另一方不配合
29.05%
34.05%
调解员不专业
8.11%
28.04%
2022年
2023年

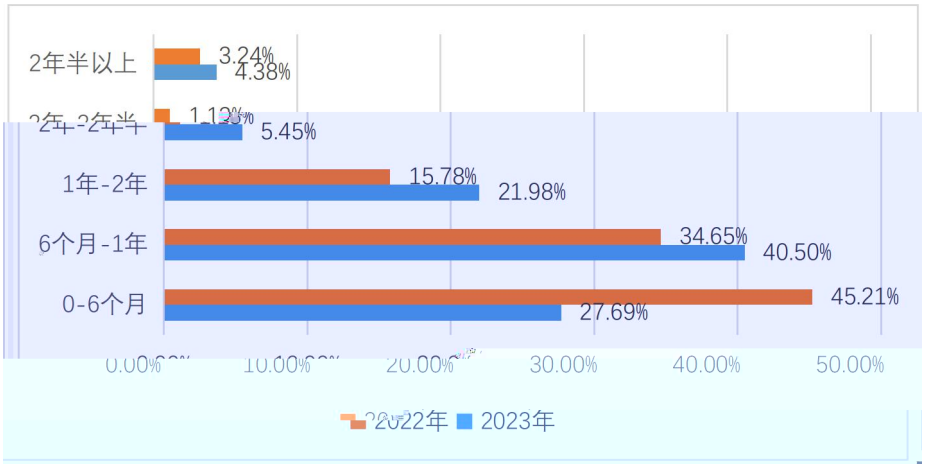

调解中
14.26%
25.50%
失败
25.05%
25.39%
成功
60.69%
49.11%

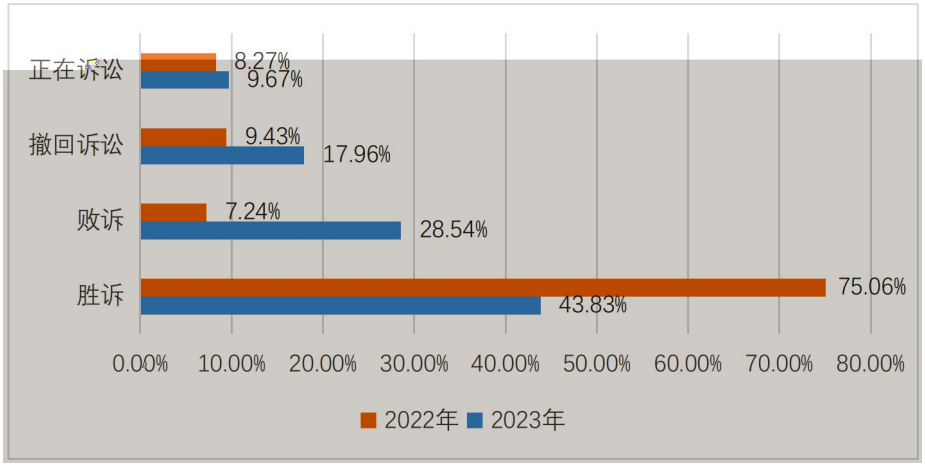

6.21%
10.05%
55.54%
28.20%
调解员公正、专业的帮助
调解机构权威、公正
市场机构积极配合
专业知识

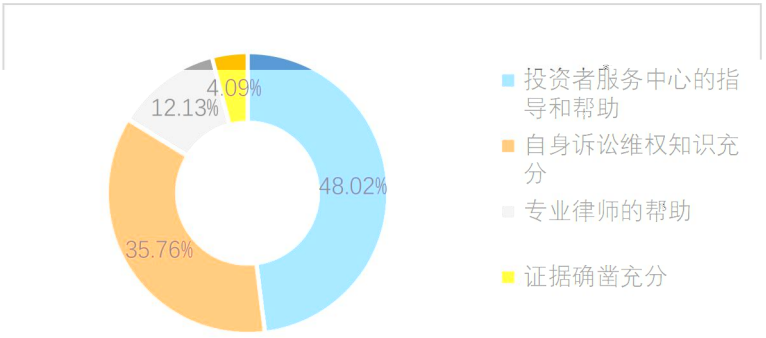

2.39%
7.88%
19.17%
29.21%
41.36%
自身缺乏法律、金融专业知识
证据不足
调解对方态度恶劣，不配合调解
调解对方法律、金融专业水平更高
调解员不公正、不专业

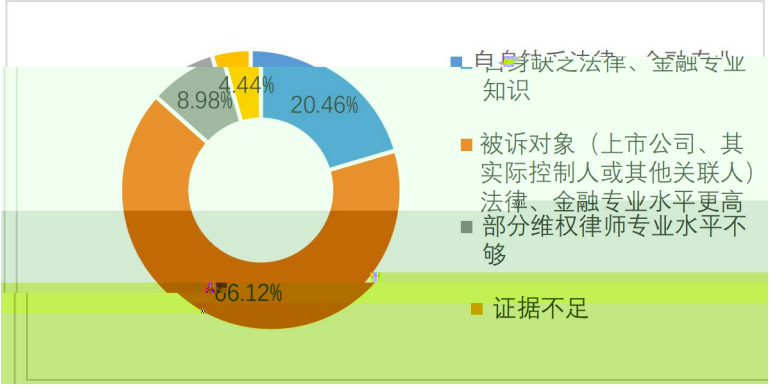

100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
11.18%
88.82%
27.55%
72.45%
2022年
2023年
不是
是

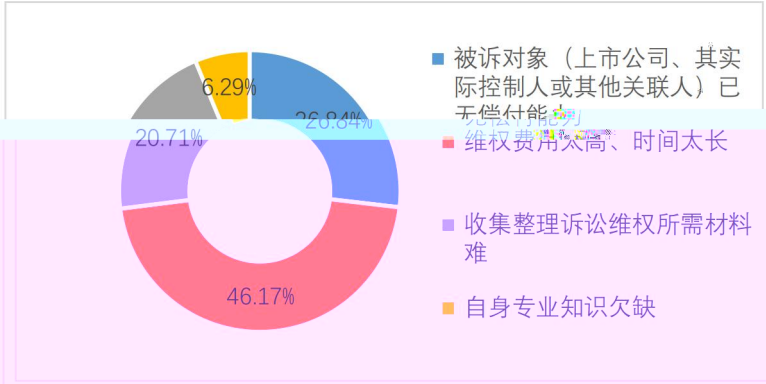

律师告知
4.15%
2.30%
到证监局或证监会现场接待询问得知
25.07%
4.34%
拨打“12386”热线投诉后得知
33.94%
11.29%
社交媒体（抖音、B站、小红书等）或网
络、电视财经媒体
55.64%
31.62%
0.00%
20.00%
40.00%
60.00%
2022年
2023年


2年半以上
3.24%
4.38%
1.13%
5.45%
1年-2年
15.78%
21.98%
6个月-1年
34.65%
40.50%
0-6个月
45.21%
27.69%
0.00%
10.00%
20.00%
30.00%
40.00%
50.00%
2022年
2023年

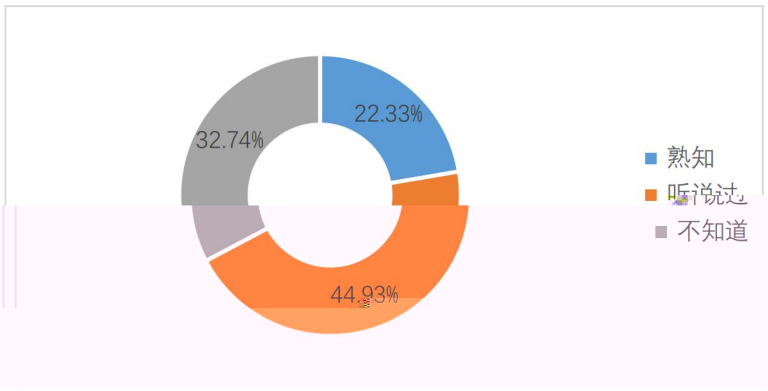

正在诉讼
8.27%
9.67%
撤回诉讼
9.43%
17.96%
败诉
7.24%
28.54%
胜诉
75.06%
43.83%
0.00%
10.00%
20.00%
30.00%
40.00%
50.00%
60.00%
70.00%
80.00%
2022年
2023年

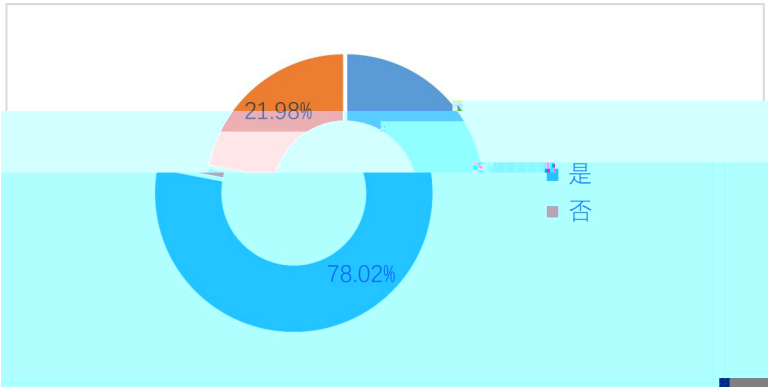

4.09%
12.13%
48.02%
35.76%
投资者服务中心的指导和帮助
自身诉讼维权知识充分
专业律师的帮助
证据确凿充分

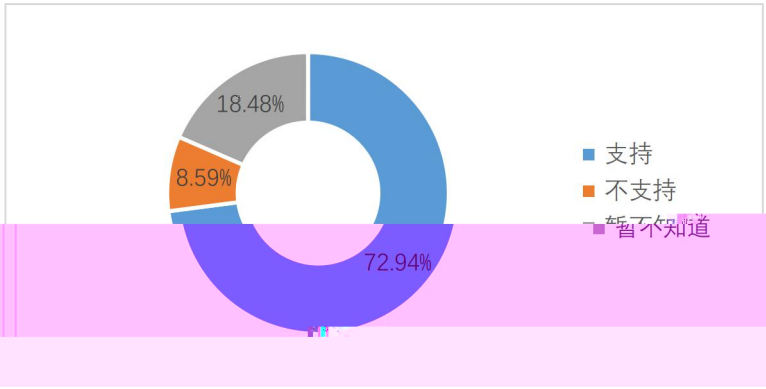

20.46%
66.12%
8.98%
4.44%
自身缺乏法律、金融专业知识
被诉对象（上市公司、其实际控制人或其他关联人）法律、金融专业水平更高
部分维权律师专业水平不够
证据不足


26.84%
46.17%
20.71%
6.29%
被诉对象（上市公司、其实际控制人或其他关联人）已无偿付能力
维权费用太高、时间太长
收集整理诉讼维权所需材料难
自身专业知识欠缺

征集代理权的资格
46.37%
强制调解权
46.34%
支持诉讼权
53.61%
投保机构股东代位诉讼权
43.03%


22.33%
32.74%
44.93%
熟知
听说过
不知道


21.98%
78.02%
是
否


18.48%
8.59%
72.94%
支持
不支持
暂不知道

五　分　　作